



Voogdy Trust (Pty) Ltd – Privacy Notice

This privacy notice provides details of the personal information we collect from you, what we do with it, how we might access it and who it might be shared with.

Our Organisation

Voogdy Trust (Pty) Ltd
Block A, 2ND Floor, De Wagenweg Office Park
Stellentiastraat, Stellenbosch
7600
South Africa
Telephone: +27218613100
Organisation email: admin@voogdy.co.za

What we do with your personal information

We use your personal information only for the purpose for which it is collected. Among others, this purpose could be to provide a service, assist us with administration, recruit prospective employees or even to comply with a legal obligation. We may use your personal information for other similar purposes, including marketing and communications, but that will only occur in the case where we have your consent or another lawful justification to do so.

From our **Children data subjects** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis.

Processing purpose	Lawful basis	Retention period
Personalised services to beneficiaries	S11 – To conclude or perform a contract to which the data subject is party	Until consent is withdrawn

From our **Beneficiaries** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis.

Processing purpose	Lawful basis	Retention period
Personalised services to beneficiaries	S11 – To conclude or perform a contract to which the data subject is party	Until consent is withdrawn

Voogdy Trust Proprietary Limited • Registration number: 1917/001632/07

Block A 2nd Floor, De Wagenweg Office Park, Stellentia Street, Stellenbosch 7600 • PO Box 2355, Dennesig 7601

T: +27 (21) 861 3100

F: +27 (21) 861 3101

E: admin@voogdy.co.za

VAT Registration number: 4920260728

Directors: IH Koch, JC Alberts, RB Nel



From our **Customers / Clients** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis.

Processing purpose	Lawful basis	Retention period
Business advisory	S11 – To conclude or perform a contract to which the data subject is party	Until consent is withdrawn
Legal advice and representation	S11 – To conclude or perform a contract to which the data subject is party	Until consent is withdrawn
Auditing and taxation services	S11 – To conclude or perform a contract to which the data subject is party	Until consent is withdrawn

What personal information do we collect?

We only collect the minimum amount of information that is relevant to the purpose. If you interact with us on the internet, the personal information we collect depends on whether you just visit our website or, use our services. If you visit our website, your browser transmits some data automatically, such as your browsing times, the data transmitted and your IP address.

If you use our services, personal information is required to fulfil the requirements of that service.

Generally, we collect the following personal information. If there is any *specific* personal information to collect, we will indicate as such, at or near the time of collection.

- Physical address
- Identification Number
- Telephone Number
- Location Information
- Name, together with other identifying information
- Email Address
- Financial & Banking details
- Family Structure
- Marital Status

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How do we look after personal information?

We limit the amount of personal information collected to only what is fit for the purposes as described above. We restrict, secure and control all our information assets against unauthorised access, damage, loss or destruction; whether physical or electronic. We retain personal information only for as long as is described above, to respond to your requests, or longer if required by law. If we retain your personal information for historical or statistical purposes, we ensure that the personal information cannot be used further. While in our possession, together with your assistance, we try to maintain the accuracy of your personal information.

How can you access your personal information?

You have the right to request access to any of your personal information we may hold. If any of that information is incorrect, you may request that we correct it. If we are improperly using your information, you may request that we stop using it or even delete it completely.

If you would like to make a request to see what personal information of yours, we might hold, you may make a request from our organisation website or contact us as per the details above

Where you have previously given your consent to process your personal information, you also have the right to request that we transmit your personal information to a different service provider.

Where it may have been necessary to get your consent to use your personal information, at any moment, you have the right to withdraw that consent. If you withdraw your consent, we will cease using your personal information without affecting the lawfulness of processing based on consent before your withdrawal.

Our information Officer

Jacoba Cornelia Alberts

jacoba@voogdy.co.za

Telephone: +27218613100

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The SA Information Regulator

You have the right to lodge a complaint with the SA Information Regulator. See the Information Regulator contact details below.

The Information Regulator (South Africa)

PO Box 31533

Braamfontein

27 Stiemens Street

Braamfontein

2017

The Information Regulator (South Africa)

complaints.IR@justice.gov.za

+27827464173

infoereg@justice.gov.za

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